Contact

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Top Skills

Information Technology
Cloud
IT Operations

Languages

Turkish (Native or Bilingual)
Hungarian (Professional Working)
English (Professional Working)

Certifications

Google IT Support Professional
Certificate
Cloud Computing: Understanding
Core Concepts
Crash Course on Python
AWS Cloud Practitioner Essentials
Cloud Essentials

Muhammed Baris Ekinci

IT Support Specialist | AWS Certified Solutions Architect (Associate)
| Cloud Infrastructure & CloudOps
Hungary

Summary

I am an AWS Certified Solutions Architect (SAA-C03) and IT
Specialist with a unique background spanning cloud infrastructure,
product management, and business operations.

My technical expertise was forged at Spechy, where I managed the
AWS infrastructure (EC2, VPC, S3) for a CRM platform handling 5.5
million monthly communications. This role required a deep focus
on Linux administration, scalability, and security to maintain reliable
uptime.

What sets me apart is my "owner" mindset. Having founded and
managed my own enterprise (Ekinciler Kft.) and led projects as a
Product Manager, I don't just build cloud environments—I build them
to be cost-effective, scalable, and aligned with business goals.

I am currently leveraging my technical support expertise at TCS
while looking for my next challenge in a dedicated Cloud Engineering
or CloudOps role.

Experience

Tata Consultancy Services
Help Desk Specialist
January 2025 - Present (1 year 3 months)
Budapest, Hungary

Currently supporting enterprise-level IT operations by resolving complex
technical roadblocks for global users. I manage high-pressure ticket queues
and maintain strict SLA compliance while collaborating across international
teams to bridge the gap between technical infrastructure and end-user
productivity.

Ekinciler Kft.
Operations Manager / Founder

July 2022 - November 2024 (2 years 5 months)
Budapest, Hungary

Founded and scaled an independent enterprise in the heart of Budapest. I translated a business vision into a functional reality by managing end-to-end strategy, supply chains, and staff. This experience developed my "owner mindset"—the ability to see how operational efficiency directly impacts the bottom line, a skill I now apply to cloud cost-optimization.

Epigra
Product Manager
September 2021 - April 2022 (8 months)
İstanbul, Türkiye

Directed the lifecycle of five distinct product projects by acting as the bridge between customer needs and technical execution. I specialised in translating market feedback into actionable technical backlogs and documentation, ensuring that the engineering team remained focused on high-impact features and stakeholders stayed aligned with the product roadmap.

Spechy
Cloud Infrastructure Associate (CloudOps)
March 2021 - September 2021 (7 months)
Istanbul, Turkey

Architected and maintained the backbone for a high-traffic CRM platform processing 5.5 million monthly communications. I was responsible for provisioning scalable EC2 environments, securing VPC networks, and managing S3 storage. By performing rigorous Linux server administration and automating AMI image creation, I successfully reduced system downtime and ensured the infrastructure could handle massive spikes in user demand.

Tempo BPO Turkey
Customer Support Specialist
June 2019 - February 2020 (9 months)
Batman, Turkey

Developed a foundation in high-pressure communication by managing over 100 daily technical and service-related interactions in English. This role sharpened my ability to diagnose problems quickly and communicate solutions clearly, which remains a core part of my technical troubleshooting process today.

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